

# myMPTC Tutorial

myMPTC is a self-service system that enables you to have 24/7 access to your student information. Click any content item below to skip to that page quickly for step-by-step instructions.

#### **Table of Contents**

Class   Register for Class or Add Yourself to a Waitlist	2
Class   Register for a Waitlisted Class	5
Class   Drop a Class or Remove Yourself from a Waitlist	6
Class   View Your Schedule	8
Class   Quick View of Class Details (Date, Time, Classroom, Instructor, Format)	9
Class   Search for Future Classes	10
Class   View Your Final Grades	12
Class   View Your GPA	13
Class   Class Format Descriptions	14
Class   Online Course Expectations	15
Academic Advisor Lookup	16
Graduation   Submit Your Application	17
Graduation   Check if You Already Submitted an Application	22
Holds on Your Account and Registration Notices	23
Transcript   Request an Official Transcript	24
Transcript   View/Print Your Unofficial Transcript	25
Update Your Name or Social Security Number	26
Update Your Address, Phone, or Personal Email	26
1098T Tax Form	27

#### Class | Register for Class or Add Yourself to a Waitlist

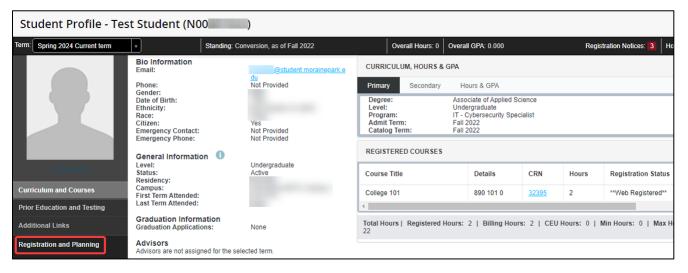
- 1. Contact your Academic Advisor for help with class selection.
- 2. Review Important Dates for open registration and tuition due dates.
- 3. Log into the Student Portal, then click the myMPTC icon.



4. Click My Student Center.



5. Click the **Registration and Planning** option below the Additional Links menu.



6. Click Register for Classes.



7. Select a **term** from the drop down, then click **Continue**.



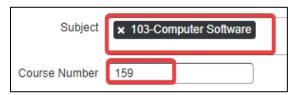
8. Click the Find Classes tab.



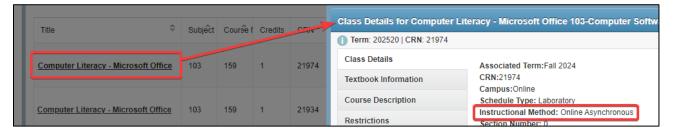
- 9. Do you already know the Course Registration Number (CRN) for the class you want to take?
  - a. YES: Enter the 5-digit CRN, then click Search.



b. **NO**: Enter the 3-digit **Subject** and 3-digit **Course Number**, then click **Search**.



- 10. Review the list of classes that appear from your search results and click the title to view details.
  - a. It's important to look at the **instructional method** to make sure you choose a class with a format that works best for your learning style. View Class Format Descriptions.



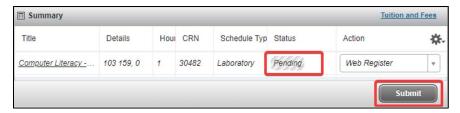
11. When you find a class you want to register for, click **Add**. (If this button is not available, the class may have already started, or it could be full and you will need to find a different class.)



12. To add another class, click Search Again.



- 13. After adding classes, the **Summary** pane will appear and new classes will have a status of **Pending**.
  - a. If you want to remove a class from your list, select **Remove** from the drop down.
  - b. When you are satisfied with your chosen classes, click **Submit** to register.



14. If you receive an error that the section is closed, you can add yourself to the waitlist by selecting **Wait Listed** from the drop down, then click **Submit**.



15. Your Registration is complete when you see "Save Successful" and your classes appear with a status of *Registered* or *Waitlisted*.

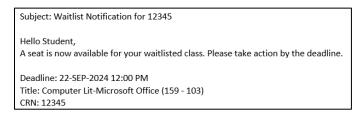




16. **ARE YOU ON A WAITLIST?** Check your student email daily! If a seat becomes available, you will receive an email notification from *mptcwaitlist@morainepark.edu*. If you miss the deadline to register, you will be removed from the waitlist and we will offer the seat to the next person.

### **Class | Register for a Waitlisted Class**

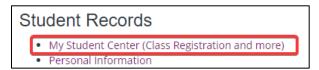
1. Watch your MPTC student email! If a waitlisted seat becomes available, you will receive notification from mptcwaitlist@morainepark.edu. You must then register before the deadline to claim your seat!



2. Log into the <u>Student Portal</u>, then click the **myMPTC** icon.



3. Click My Student Center.



4. Click the Registration and Planning option below the Additional Links menu.



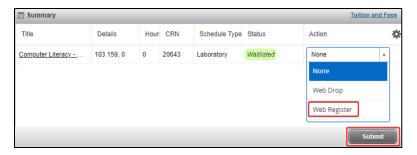
5. Click Register for Classes.



6. Select a **term** from the drop down, then click **Continue**.



7. In the Summary pane, select **Web Register**, then click **Submit**.

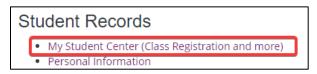


#### Class | Drop a Class or Remove Yourself from a Waitlist

- Contact your <u>Academic Advisor</u> to find out how dropping a class might affect future enrollment or your desired graduation date.
- 2. Contact the **Financial Aid Office** (<u>financialaid@morainepark.edu</u>) to find out how dropping a class might affect your tuition balance or financial aid award.
- 3. Log into the Student Portal, then click the myMPTC icon.



4. Click My Student Center.



5. Click the **Registration and Planning** option below the Additional Links menu.



6. Click Register for Classes.



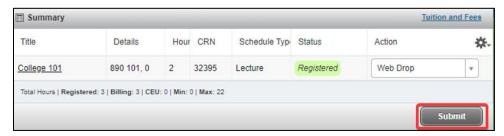
7. Select a **term** from the drop down, then click **Continue**.



8. Find your class in the **Summary** pane, then choose an action from the dropdown menu.



- a. *Remove* = Remove a Pending or Waitlisted class from your list.
- b. **Web Drop** = You may be eligible for a refund, but the amount is based on the date of official withdrawal, the course start date, and course duration. View Refund Information.
- c. **Web Withdrawn No Refund** = You are not eligible for a refund but you may drop the class without penalty (i.e. your transcript will show withdrawn instead of a failing grade).
- d. If there is *no option* in the dropdown menu, it means it is too late to drop the course.
- 9. If you are trying to drop **ALL** classes, the system will not allow you to and will make you stay registered in at least one class. If you want to drop all classes, please connect with your advisor first, then you may call Enrollment Services at 920-924-3207 for assistance in dropping the last class.
- 10. Click **Submit** to complete the process for dropping your class.



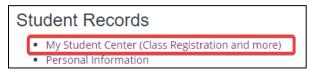
#### **Class | View Your Schedule**

Use these instructions to view your schedule for classes you are currently registered for.

1. Log into the Student Portal, then click the myMPTC icon.



2. Click My Student Center.



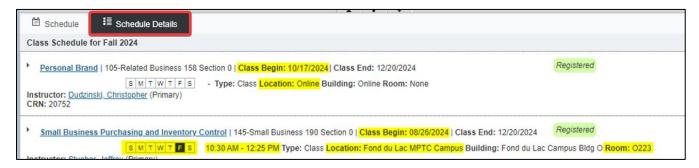
3. Click **Student Schedule** option below the Additional Links menu.



4. Select the **Term** from the drop down to view. (Do NOT use the print icon here because it will only print classes that have specific meeting times and will not include online classes.)



5. Always use the **Schedule Details** tab to view your schedule. This tab will show details such as start date, location, day and time of week.



- 6. To **PRINT** your schedule, right-click anywhere on this webpage and select Print.
- 7. If your schedule is not appearing properly:
  - a. Try to clear cache and cookies in your web browser then log in again, or
  - b. Use a different web browser (Firefox, Chrome, Safari, etc.), or
  - c. Try opening the web browser in <u>Incognito Mode</u> to log in.
  - d. Still having issues? Call **1-877-230-3509** or go to <u>Technology Help</u> for different contact methods.

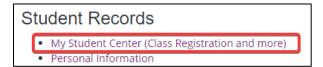
#### Class | Quick View of Class Details (Date, Time, Classroom, Instructor, Format)

Use these instructions to quickly view details of a class you are already registered for.

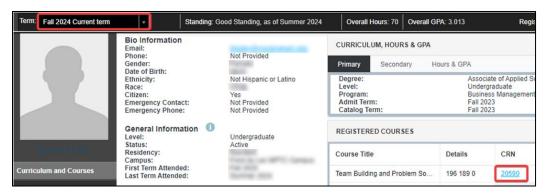
1. Log into the Student Portal, then click the myMPTC icon.



2. Click My Student Center.

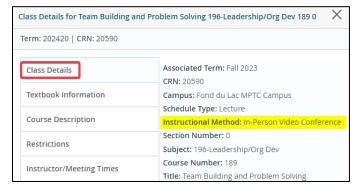


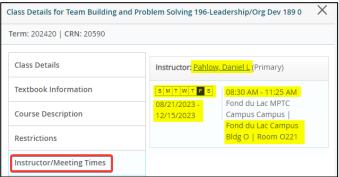
3. Select the **Term** from the drop-down then click the **CRN** for the class you want to view.



- 4. When the pop-up appears, click any menu item to view information. Here are some tips:
  - *Instructional Method*: It's important to make sure you understand how your class will be taught.

    Refer to <u>Class Format Descriptions</u> to find out what the instructional method means.
  - *Instructor*: Click on the name to view your teacher's email address.
  - Meeting Times: The Start/End dates listed here shows the general date range in which the class
    occurs. If your class has a scheduled meet time, pay attention to the day of the week for the actual
    date your class begins.



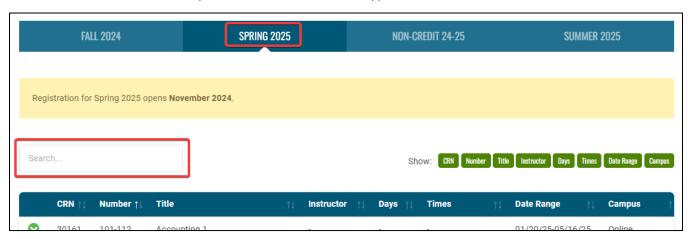


#### **Class | Search for Future Classes**

Use the following instructions for a quick view of classes that will be available after registration opens.

If you just want to see a full list of classes required for a particular program, go to <u>College Catalog - Programs</u> then click the "Course Requirements" tab.

- 1. For a quick search, go to Class Offerings (This is an external webpage you do not need to log into.)
- 2. Scroll down to click the term you want to look at, then type the class name or number in the "Search" box.



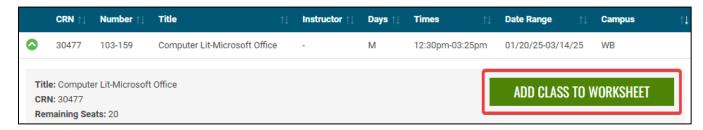
3. When the results appear, click the green arrow in front of any class to see more details.



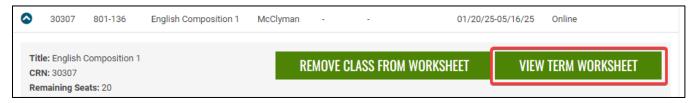
- 4. Pay attention to important class details:
  - a. WHEN the class will be offered. (M=Monday, T=Tuesday, W=Wednesday, R=Thursday, F=Friday)
  - b. WHERE the class will be offered. (BD=Beaver Dam, FDL=Fond du Lac, WB=West Bend)
  - c. **HOW** the class will be taught. (Click the blue link for Class Format to read the definition.)



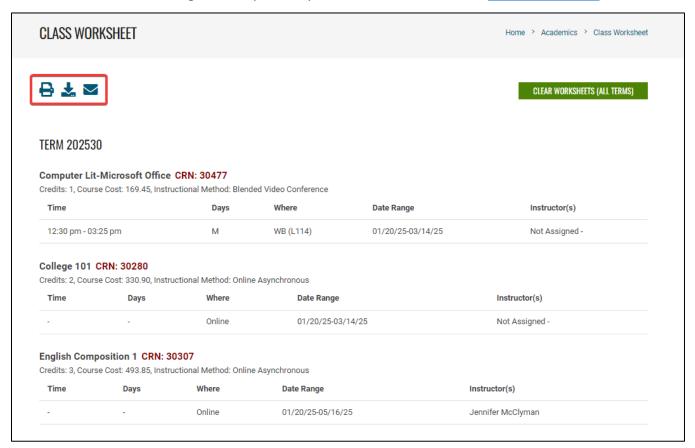
- 5. Do you want make a list of the classes you might be interested in registering for?
  - a. Click the "Add Class to Worksheet" button on any class.



b. When you are done adding classes, click "View Term Worksheet".



- c. When your list appears:
  - i. Click the **Print**, **Download**, or **Email** icon. (You will need the CRN for each class you want to register for when the registration period opens.)
  - ii. Start over and create a new list by clicking "Clear Worksheets".
  - iii. When the registration period opens, follow instructions to Register for Class.

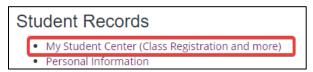


#### **Class | View Your Final Grades**

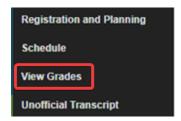
1. Log into the Student Portal, then click the myMPTC icon.



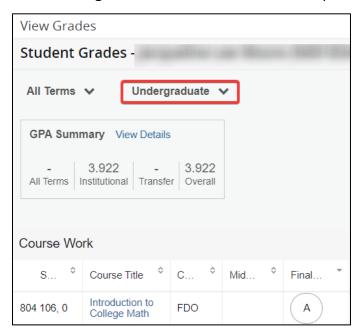
2. Click My Student Center.



3. Click the View Grades option below the Additional Links menu.



4. Select **Undergraduate** from the course level drop-down box and your grades will appear below.

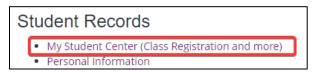


#### Class | View Your GPA

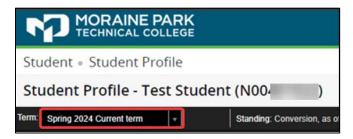
1. Log into the Student Portal, then click the myMPTC icon.



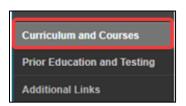
2. Click My Student Center.



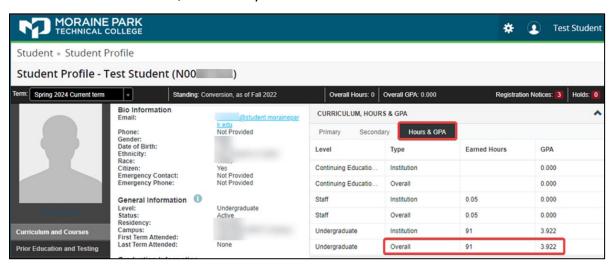
3. Choose the **Term** you want to view information for.



4. Click the Curriculum and Courses option from the menu.



Click the Hours & GPA tab, then view your Overall GPA.



# **Class | Class Format Descriptions**

Class Format	Description
In-Person (TP, TPC, TPE)	Learning takes place at scheduled dates and times in a physical location.
In-Person Video Conference (TV, TVC, TVE)	<ul> <li>Learning takes place at scheduled dates and times in a physical location.</li> <li>Faculty and students may be participating from different physical locations.</li> <li>You may be alone on your campus, or there may be others with you.</li> <li>If you are the first to arrive, push the door open and turn on the lights.</li> <li>If the room is locked, email your instructor, or find any employee on campus.</li> <li>If you are unable to connect to the video, use the IT Emergency Button on the classroom phone.</li> </ul>
In-Person Flex (TF)	<ul> <li>Learning takes place at schedule dates and times.</li> <li>Students may choose in-person or synchronous online attendance on a per class session basis.</li> </ul>
Online Asynchronous (NA, NAC, NAL, NAE)	<ul> <li>Learning takes place exclusively online WITHOUT scheduled class sessions.         This means students are not required to meet during scheduled dates/times.     </li> <li>Refer to Online Course Expectations for more details.</li> </ul>
Online Synchronous (NS, NSC, NSL, NSE)	<ul> <li>Learning takes place exclusively online WITH scheduled live class sessions.         This means students are required to meet virtually for a live class during scheduled dates and times.     </li> <li>Refer to Online Course Expectations for more details.</li> </ul>
Blended (BP, HP, BPE, HPE)	Learning takes place in a combination of scheduled in-person class sessions and online activities.
Blended Video Conference (BV, HV, BE, HVE)	<ul> <li>Learning takes place as both scheduled in-person and online class sessions.</li> <li>Faculty instruct to multiple locations using video conferencing classrooms.</li> <li>You may be alone on your campus, or there may be others with you.</li> <li>If you are the first to arrive, push the door open and turn on the lights.</li> <li>If the room is locked, email your instructor, or find any employee on campus.</li> <li>If you are unable to connect to the video, use the IT Emergency Button on the classroom phone.</li> </ul>
Blended Flex (BF, HF)	<ul> <li>Learning takes place in a combination of scheduled in-person class sessions and online activities.</li> <li>Students may choose in-person or synchronous online attendance on a per class session basis.</li> </ul>
Self-Paced Computer Software (SC, SCE)	<ul> <li>Learning is self-paced and may start at varying times within a semester.</li> <li>Class completion dates are communicated during the face-to-face orientation and are strictly adhered by the College.</li> <li>An online or in person orientation session is required before class begins.</li> </ul>
Self-Paced Open Lab (SL, SLE)	<ul> <li>Learning is self-paced in person in a physical location.</li> <li>Students choose when to attend within scheduled open lab times.</li> <li>A required orientation includes lab expectations, testing requirements, class duration (11 weeks, etc.) and other logistics.</li> </ul>

#### **Class | Online Course Expectations**

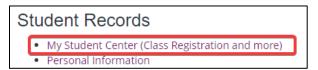
- Before class starts: view your schedule to confirm if the instructional format is Synchronous or
   Asynchronous. It's important to know the difference and be mindful of the type of class you signed up for.
  - o *Online Asynchronous* means you do NOT have scheduled class sessions.
  - Online Synchronous means you DO have scheduled class sessions. Your schedule will show the date
    and time you must meet virtually for this class.
- First day of class: Log in to your class on Canvas to show you are actively participating.
- Online courses are NOT self-paced. Students complete activities by scheduled deadlines; expect due dates for assignments, participate in online discussions, and more.
- Spend as much time working on assignments as you would for an in-person class.
- Log in to your class on Canvas multiple times per week to read and contribute to discussions, submit assignments, or contact your instructor through the Canvas Inbox.
- Textbook or course material requirements vary by course.
- The instructor is your first point of contact and your most important resource. Frequently check your student email (and Canvas Inbox) for communications from your instructor.
- Check out Online Learning FAQs for more information and videos.

#### **Academic Advisor Lookup**

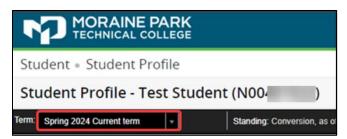
- 1. If you have been admitted to a program, you will be assigned an academic advisor.
- 2. Log into the Student Portal, then click the myMPTC icon.



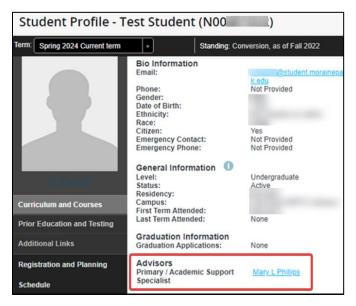
3. Click My Student Center.



4. Choose the **Term** you want to view information for.



5. Your advisor will be listed. Click the name for an email, or find their phone number in the <a href="Staff Directory">Staff Directory</a>.



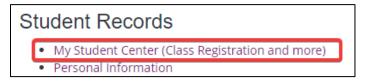
## Find everything you need to know about graduation at:

www.morainepark.edu/academics/other-academic-resources/commencement/

- 1. Wait until your **LAST SEMESTER** to submit your graduation application(s).
- 2. Log into the Student Portal, then click the myMPTC icon.



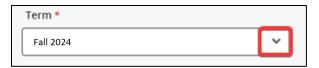
3. Click My Student Center.



4. Click the **View Application to Graduate** option below the Additional Links menu.



- 5. Complete the *Curriculum Selection*:
  - a. Select the current **Term** from the dropdown (even if graduating during a future date).



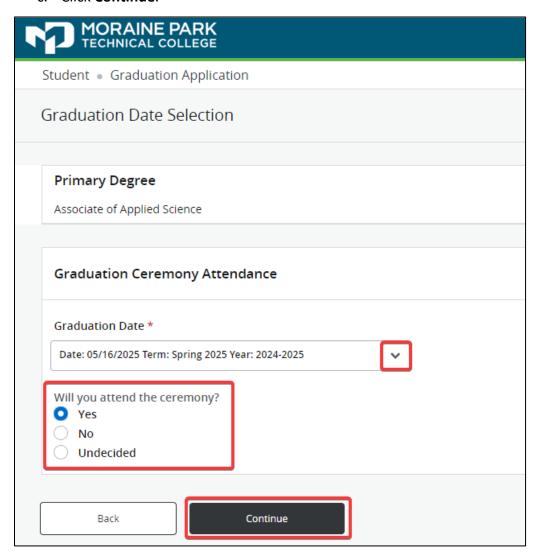
b. If you receive an error that no curricula are available, or if you do not see the program/degree you are looking for, <u>check if you already submitted a graduation application</u>.



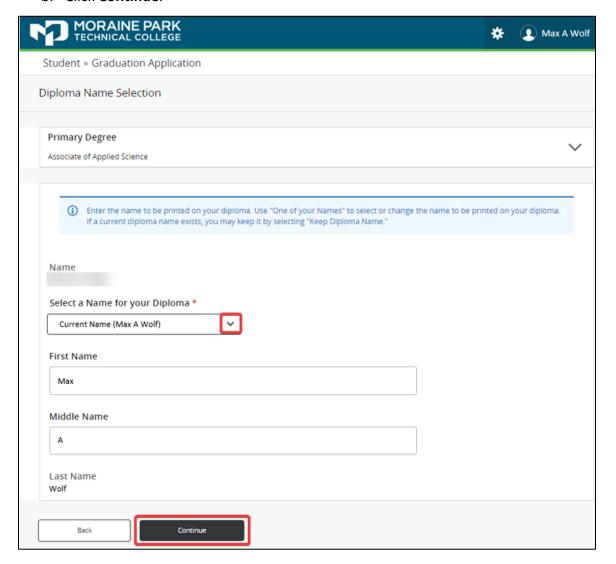
c. Select one **Degree**, then click **Continue**. (IMPORTANT! If graduating from multiple degrees, you will need to submit a separate application for each degree.)



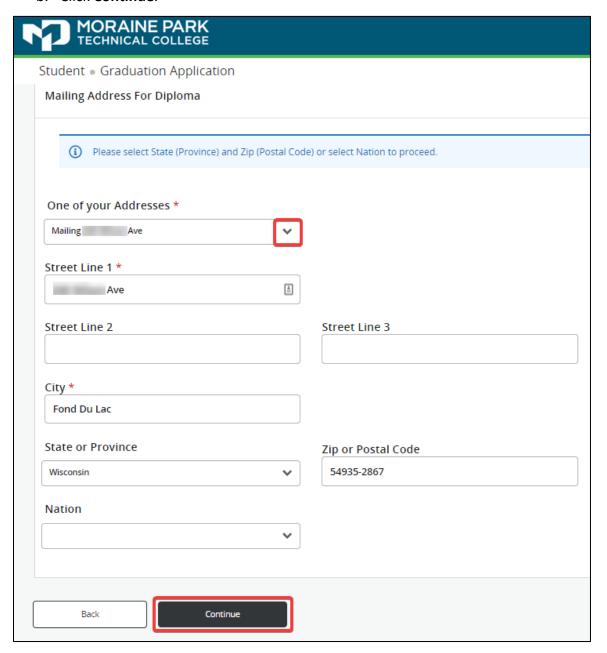
- 6. Complete the *Graduation Date Selection*:
  - a. Select your **Graduation Date**.
  - b. If submitting a graduation application for a *Certificate* degree, the question "Will you attend the ceremony?" will NOT appear as an option.
  - c. Click Continue.



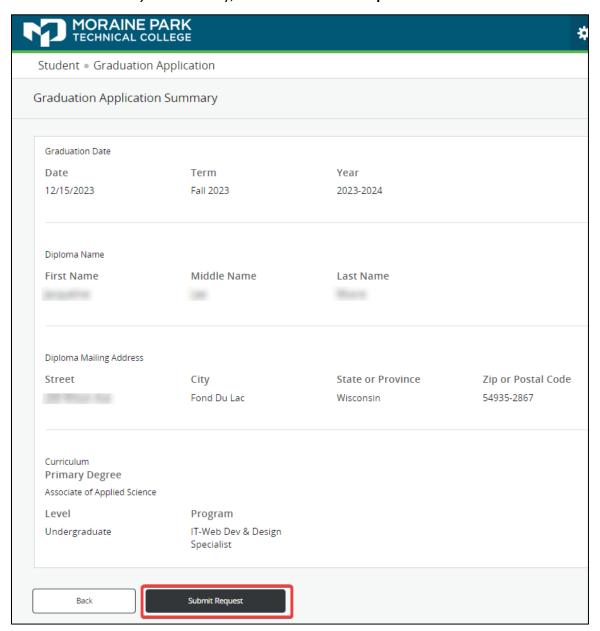
- 7. Complete the *Diploma Name Selection*:
  - a. Select the Name you want on your diploma.
    - i. *Current Name* means your name will appear as it is listed in our system.
    - ii. *New Name* will allow you to specify a different first or middle name. If your last name needs to be updated, you must submit a <u>Student Record Change Form</u>.
  - b. Click Continue.



- 8. Complete your *Mailing Address*:
  - a. Use the dropdown to select the address you want your diploma mailed to.
  - b. Click Continue.



9. Review the *Summary* for accuracy, then click **Submit Request**.



10. Your graduation application has been submitted when you see the **Acknowledgement** page.

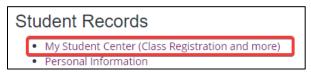


#### **Graduation | Check if You Already Submitted an Application**

1. Log into the Student Portal, then click the myMPTC icon.



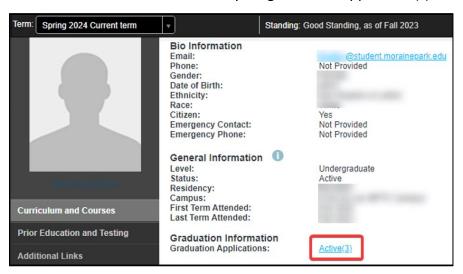
2. Click My Student Center.



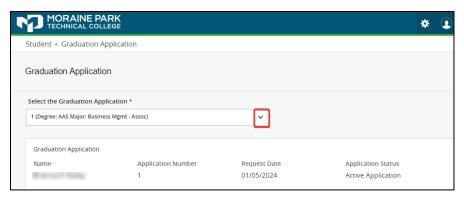
- 3. Review Graduation Information on your Student Profile. Do you see a blue link labeled "Active"?
  - a. NO: If this field says "None", then you have not submitted any active graduation applications.



- b. YES: If this field says "Active", it means you previously submitted one or more applications.
  - i. Click the blue "Active" link to view your graduation application(s).



ii. Use the dropdown to select the degree and view your application details.

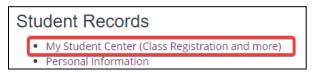


#### **Holds on Your Account and Registration Notices**

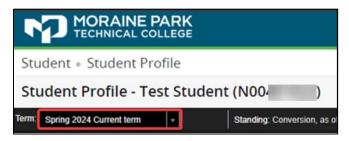
1. Log into the Student Portal, then click the myMPTC icon.



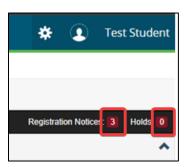
2. Click My Student Center.



3. Choose the **Term** you want to view information for.



4. If there is a number in the red box, click the number to view details.



#### **QUESTIONS?**

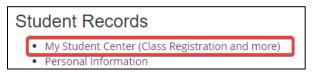
- For past due tuition: Contact Student Financial Services at <a href="mailto:sfs@morainepark.edu">sfs@morainepark.edu</a> or 920-924-3124.
- For overdue book or laptop fees: Contact the MPTC Library.
  - o Beaver Dam Campus Library 920-887-4406
  - o Fond du Lac Campus Library 920-924-3108
  - o West Bend Campus Library 262-335-5759

#### Transcript | Request an Official Transcript

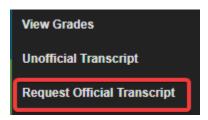
1. Log into the Student Portal, then click the myMPTC icon.



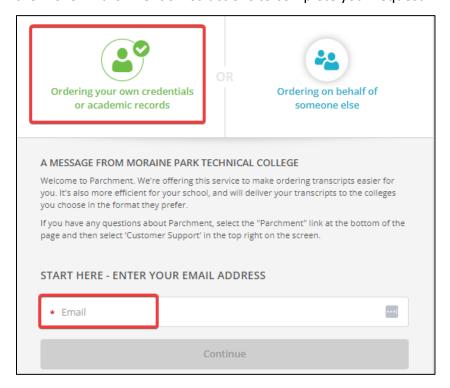
2. Click My Student Center.



3. Click the **Request Official Transcript** option below the Additional Links menu.



- 4. You will be directed to Parchment (a third-party service used to send and receive transcripts).
- 5. Enter your email address (you may want to use a personal email address for Parchment), click continue, then follow Parchment's instructions to complete your request.

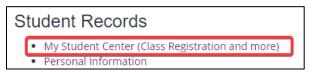


#### **Transcript | View/Print Your Unofficial Transcript**

1. Log into the Student Portal, then click the myMPTC icon.



2. Click My Student Center.



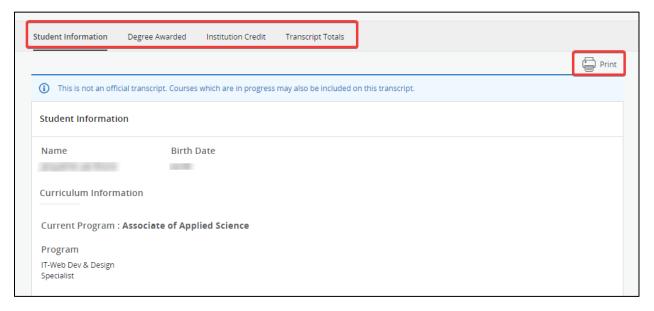
3. Click the **Unofficial Transcript** option below the Additional Links menu.



4. Select Undergraduate and Unofficial Web Transcript from the drop-down boxes.



- 5. Your unofficial transcript will appear.
  - a. Skip to a specific section by clicking the titles, or
  - b. Print by clicking the print icon.



#### **Update Your Name or Social Security Number**

To update your legal name or social security number, submit a Student Record Change Form.

#### **Update Your Address, Phone, or Personal Email**

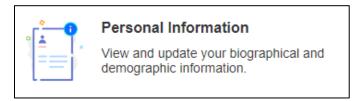
1. Log into the Student Portal, then click the myMPTC icon.



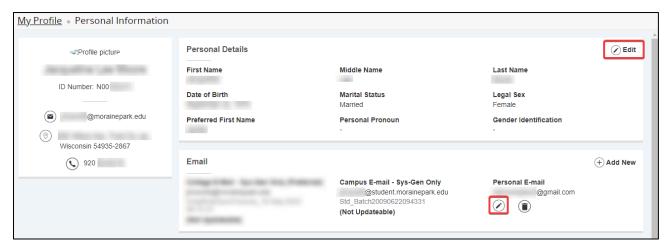
2. Click Personal Information.



3. Click Personal Information.



4. Add or Edit your information as needed.



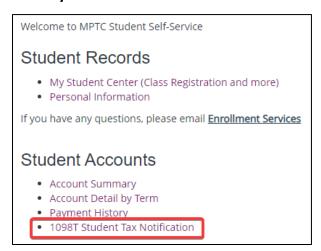
#### 1098T Tax Form

1098-T forms are issued by the university to students that made a payment for qualified tuition and fees during a given calendar year. This form is to be used by the student to determine eligibility to receive the American Opportunity credit or Lifetime Learning education tax credits.

1. Log into the Student Portal, then click the myMPTC icon.



2. Click My Student Center.



3. Select the **Tax Year** from the dropdown box.



4. View your tax form and print if needed.

